

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of February 2019

C.G.No:144/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K. Lakshminarayana Reddy,
Kunukuntla (V),
Tadimarri (M),
Anantapur -Dist

Complainant

AND

1. Assistant Engineer/O/Tadimarri
2. Assistant Divisional Engineer/Rual East/Anantapur
3. Divisional Engineer/O/Anantapur
4. Superintending Engineer/O/Anantapur

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding delay in releasing of 2 No's AGL services.
2. Respondent 3 in his written submission to the Forum stated that 2 No's AGL services vide service No's 7123511001088 and 7123511001089 were released to the complainant by providing a 25 KVA DTR in the month of September'2018.
3. Complainant when contacted over phone by this forum on 17.12.2018 at 05.05 P.M. expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

DESPATCHED

DATE 16/3

C.G.No:144/2018-19/Anantapur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th February 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.